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DOB: 30 Dec 1976



**SUMMARY OF QUALIFICATIONS**

* Over 8+ years of software testing experience in various ecommerce, Pharmacy, banking and telecom projects across different verticals
* In Depth experience and understanding of the different SDLC phases and methodologies
* Experience in estimating the testing effort & resource allocation.
* Experience in analytical skills and Problem solving methods
* Experience in QA process and Analysis
* Excellent knowledge of functional and system testing in Banking, Pharmacy and Telecom domains
* Skilled team player and leader: excellent interpersonal and written communications skills, motivation to serve as inspiration to others
* Versatile: able to learn and apply technical concepts quickly, thrive on deadlines

**TECHNICAL SKILLS**

* RDBMS: SQL, Microsoft Access, TOAD
* Test Methodologies: Agile, Waterfall, V Model
* Test and Defect Management Tools :Microsoft Test Manager(MTM), JIRA, TFS, Clear Case, Clear Quest, HP Quality Center
* BI Tools: Crystal Reports
* Web service testing Tools: SOAP UI

**Responsibilities/Accomplishments:**

* Leading Testing teams with the size of 6-15 members
* Experience in Maintaining the project from Elaboration phase to UAT
* Experience in Preparation of Test Execution Reports and documents
* Coordination with Onshore Client team and Offshore Team members for work requests and deliverables
* Experience in estimating the testing effort & resource allocation.
* Experience in web service testing using SOAP UI
* Expertise in Validating and reviewing reports generated using crystal reports.
* Expertise in Preparation of Test plan, Test strategy documents
* Expertise with SQL queries for backend testing and validated database, comparing the Data. TOAD used for Oracle/SQL server for writing SQL statements.
* Expertise working with the development team to create a suite of test data that fully exercises data

Validation (detecting and rejecting bad data)

* KT Sessions conducted for new team members.
* Experience with resource planning, communication plan and defect reports.
* Peer reviewed and edited many documents/test plans/test cases for teammates and management
* Status reporting to clients
* Expertise working with Requirements Matrix Traceability.
* Guided team members with the tools used during the test scripts execution and complete the certifications
* Prepare and execute test scripts for the Web Applications, Web Services and SOAP UI
* Expertise in the different defect tracking tools like- TFS, Microsoft Test Manager(MTM),JIRA, Clear Quest, Bugzilla and Quality Center
* Have good knowledge on STLC, defect life cycle and SDLC models.
* Have Good Communications and problem solving skills.

**PROFESSIONAL EXPERIENCE**

**Team Lead • Professional Access Software Development Pvt. Ltd**

**Client: Maritz • May 2013 – Till Date**

**Team Size: 15**

**Project Description:** Maritz is a multichannel point based system, the Corporate Rewards Exchange product catalog for setting up customized program catalogs supplied by multiple brands through their authorized incentive fulfillment companies. This can be used with almost any software for managing the other aspects of points-based programs**.**

**Responsibilities:**

* Leading a team of 15 members
* Provided KT to the entire project team for the tools-TFS and MTM
* Daily Scrum meetings conducted to allocate and update the task to team members.
* Defects tracked using TFS tool and generated execution reports using MTM tool
* User manuals prepared for all commerce modules
* Defect validation and triage meetings conducted
* Creating, updating and maintaining RTM
* Test Estimation provided for Store and integration modules
* Coordination with Onshore Client team and Offshore Team members for work requests and deliverables
* Conducted KT Sessions to the new team members.
* Peer Review done for the testcases and scenarios
* Daily Status reports sent to client

**Accenture Services Pvt Ltd: Sep 2005 – Oct 2012**

**Team Lead • Accenture – Client BMS • Sep 2009 – Oct 2012**

**Team Size: 6**

**Project Description:** This Project used to validate multiple drugs which going to be used. It support for several key applications and reporting tools for data within these applications. Tier 3 support entails the documentation, prioritization, reporting and management of application issues.

**Responsibilities:**

* Leading a Team of 6 members involved in creation and execution of test scripts
* Validate and review the reports generated using Crystal reports
* Coordination with Onshore Client team and Offshore Team members for work requests and deliverables
* Conduct KT Sessions to the new team members.
* Test Estimation provided based on the requirements and Defect management and Root Cause Analysis for System Testing.
* Peer Review done for the testcases and scenarios
* Daily Status reports sent to client

**Senior Software Engineer • Accenture – Client TELUS • Oct 2007 – Sep 2009**

**Team Size: 15**

**Project Description:** Smart Desktop is a CSR process where user/customer used to contact the CSR people for the billing issues and new connection process. Multiple billing methods will be defined and reports are generated. Tier 3 support entails the documentation, prioritization, reporting and management of application issues.

**Responsibilities:**

* Leading a Team of 15 members involved in creation and execution of test scripts
* Coordination with Onshore Client team and Offshore Team members for work requests and deliverables
* Conduct KT Sessions to the new team members.
* Test Estimation provided based on the requirements and Defect management and Root Cause Analysis for System Testing.
* Peer Review done for the testcases and scenarios
* Daily Status reports sent to client

**Software Engineer • Accenture – Client WAMU • Sep 2005 – Oct 2007**

**Team Size: 6**

**Project Description**: Icard Acquisition is the project where user can apply for credit card. It requires Batch process to run for approving. IA has some monitors where are based on the health conditions on the servers running and send mail admin regarding server run.

**Responsibilities:**

* Coordination with Onshore Client team and Offshore Team members for work requests and deliverables
* Conduct KT Sessions to the new team members.
* Test Estimation, Defect management and Root Cause Analysis for System Testing.
* Peer Review done for the testcases and scenarios
* Daily Status reports sent to client

**EDUCATION**

Master of Computer Applications (MCA)

**ACHIEVEMENTS & INITIATIVES:**

* Received appreciation for completing 5000 billing tickets in the span of 2 months time.
* Received appreciation from client for completing 300 tickets and executed 600 test cases in 20 working days.
* Given KT on HPQC and tips to reduce the time for completing the execution
* Initiated and given KT on Clear quest tool
* Received KT from Client in Toronto and brought the project to India completely.